



South East Coast Ambulance Service NHS  
Foundation Trust  
Nexus House  
Gatwick Road  
Crawley  
RH10 9BG

Date 22<sup>nd</sup> December 2017

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/12/07.

You requested the following information, please also see our response below:

**I would like you to provide me with the data for ambulance response times for:**

- a) Category 1 call outs**
- b) Category 2 call outs**

**In November of 2017. NB Not the time it took for a Community First Responder to arrive but an actual ambulance that could take a patient to hospital.**

**I would like you to provide this data for all the Kent Postcodes you service (including CT, TN, ME, DA, TN and BR).**

SECAMB migrated to the Ambulance Response Programme on the 22<sup>nd</sup> November therefore the data below is from 22<sup>nd</sup> November – 30<sup>th</sup> November. Please note this data is an average response time for double crewed ambulances to arrive on scene to the postcodes specified. This does not account for responses made by other resources such as Critical Care Paramedics Paramedic Practitioners, or single response vehicles.

Category	Average response time (hh:mm:ss)
Cat 1	00:12:08
Cat 2	00:14:06

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust